ATTENTION ALL FLOW JO USERS!

Flow Jo Analysis Software Migrates to Portal. Current Licenses expire May 31, 2020.

Situation	➢ FlowJo software is now owned by BD, and is moving away from the legacy hardware address based licensing system (FLS) and replacing it with a username and password based licensing system option for groups called FlowJo Portal. ➢ The old licenses will be discontinued as of May 31, 2020. ➢ The new Portal licenses offer several advantages over the old hardware address (HWA) system, so we will move all our PM-UHN FCF clients with HWA licenses to Portal licenses by May 31. You should have no interruption to your access to FlowJo analysis software.
Background	➢ Although each Portal license is slightly more expensive than the HWA licenses, the new Portal system allows one license to be used on up to 4 computers (one sign-in allowed at a time). In addition, the license holder can directly manage which computers they activate. Thus, Portal licenses offer more cost and operational efficiency than the old HWA licences. ➢ UHN-Digital will no longer be managing the FlowJo licenses, but will continue to administer them on UHN devices as necessary. ➢ After considering the options and costs to users to purchase their own licensing from BD directly, PMFlow has decided to purchase bulk licensing for our current UHN-RIS clients with FlowJo licenses and manage those licenses for our users. This bulk purchase will be advantageous to subscribers as it will be at a significant cost savings over the individual license purchase. This cost savings will be shared by the facility and our researchers…a win-win proposition for UHN.
Assessment	➢ Flow Jo is currently the analysis software of choice for our Flow Cytometry Users. In order to continue to support our users and ensure that their licenses are not discontinued, we will be transferring existing users to the Portal license system at the new price and under a new agreement. All current owners will be informed of next steps to activate or discontinue your licenses. ➢ The central management of the FlowJo licenses at UHN, through the PM Flow Facility will be cost effective for UHN users.

Recommendation	- All UHN users of FlowJo software, currently managed by RIS will be transferred to a PMFlow Core management of your BD Flow Jo Portal License. - Stay alert for email notification regarding FlowJo licensing changes from PMFlow and for emails specific to your license that come from our PMFlow Management Booking System which will be the means used to manage the software billing and agreements. - You will receive an an email invitation that will include instructions on how to create a Portal account and join the Portal site license. Once this has been completed you will be able to sign in on up to four different devices with your Portal credentials (one at a time) and manage those devices yourself by signing in to cloud.flowjo.com and following these instructions. Please look for this invitation shortly. - If you have a Shared Computer please contact your admin and provide the hardware address of the device, once this device is active you will need to create a Portal account on your own and sign in with the credentials. - All user licenses transitioned to the new portal system will be billed to your lab and corresponding FCC. Please, inform your PI of the costs for approval. PI's will have 1 month to contest the license fee and cancel the continued license. - Anyone requiring Flow Cytometry Analysis software can now purchase a license through our Stratacore Core management booking system. - If you have questions, feel free to contact PMFlow@uhnresearch.ca .